Reaching Home: Canada's Homelessness Strategy

Community Homelessness Report

City of Chilliwack

2020 - 2021

SECTION 1: COMMUNITY CONTEXT

Overview

1.1 Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** over the last year.

Reaching Home funds (COVID and Core) helped with prevention and reduction efforts by providing resources to the following community organizations:

- Housing Hub, a scattered site supportive housing initative aimed at prevention through support. Housing Hub also received funds from the City of Chilliwack.
- Chilliwack Seniors Society, ADTS & Sto:lo Service Agency received increased rent supplements to support individuals or families acquire and/or maintain housing.
- -Annis Residence, housing support services and social services such as life skills, substance use, mental health management
- -Bowls of Hope, Wilma's House, Chilliwack Community Services & Chilliwack Seniors Society, food security initiatives to support economical access to food so funds can go towards increased housing costs
- -Various organziations for capital items items that indirectly support people stay housed, or maintain housing (vehicles for client support, computers, IT, etc.)

Additionally, we have applied for UBCM funds to provide additional programming to increase service delivery to hardest to reach/people sleeping rough who do not regularly access services

1.2 Highlight efforts and/or issues related to the work of **increasing access to safe, adequate housing** in your community over the last year.

In the past year, we have implemented the following efforts to increase access to safe, adequate housing:

- 1.Completed the Chilliwack Housing Needs Report, which highlights where the housing needs may be falling short or creating challenges in ensuring all residents have secure and adequate housing.
- 2. Completed the Chilliwack Social and Affordable Housing Inventory understand the resources we have in the community. Integral piece to our system mapping
- 3.Eunding for the Housing Hub, scattered site supportive housing through 2 streams of funding, including Reaching Home and City funds (Supports securing and maintaining housing)
- 4.Increased funding for rent supplements through Reaching Home (Core funds and COVID funds) to community organizations (Chilliwack Seniors Society, ADTS, St:lo Service Agency) to support individuals or families acquire and/or maintain housing
- 5. Through Reaching Home and Ann Davis Transition Society, built a downtown outreach building to connect with people who are homeless and in need of connection to services in order to help get to housing

| 1.3 What impact has COVID-19 had on your community's progress with designing and implementing Coordinated Access |
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| and a Homelessness Management Information System (HMIS)? |
| |
| Chilliwack is a newly designated Community Entity. We are in the very early stages of understanding how Coordinated Access |
| and the HIMIS could be implemted in our community. Due to COVID-19, intiial efforts to understand the Reaching Home |
| program requirements and steps towards implementing Coordinated Access and HIMIS were delayed. COVID-19 funding had |
| to be distributed to address more immediate community needs. Additionally, we have had to alter the approach to stakholder |
| engagement around our system mapping efforts as in-person workshops are not currently feasible under provincial restrictions. |
| Tengagement around our system mapping enorts as in-person workshops are not currently leasible under provincial restrictions. |
| |
| The major barrier to making progress on Coordinated Access and Assessment seems to be continued lack of clarity regarding |
| the alignment of BC Housing and Reaching Home in regards to BC Housing's Supportive Housing focused systems. |
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| Colaboration between Indigenous and Non Indigenous Organizations |

| | Colaboration between indigenous and Non-indigenous Organizations | | | | | |
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| 1.4 | a) With respect to the design and implementation of Coordinated Access and a Homelessness Management Information System (HMIS), has there been collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the Indigenous Community Advisory Board (CAB)? | No | | | | |
| | | | | | | |
| | b) Describe how this collaboration will be further pursued over the coming year. | | | | | |
| Coo plan | have representation from local Indigenous organizations on our CAB. We are in the very early stages of in rdinated Access and HIMIS and have yet to engage directly with local Indigenous organizations on this ma to establish Coordinated Access and HIMIS for Reaching Home funded agencies only. At this point in time any local Indigenous organizations that are funded by Reaching Home. | atter. To start, we | | | | |
| cons | As implementation progresses beyond immediate Reaching Home funded agencies, local Indigenous organizations will be consulted directly. For now, representation on the CAB provides local organizations with an opportunity to provide input and bapprised of key steps and milestones being completed with repsect to Coordindated Access and HIMIS. | | | | | |
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| 1.5 | a) With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the | No | | | | |

| Indigenous CAB? | | | | | |
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| mangerrede on D. | | | | | |
| b) Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during nex process. | | | | | |
| As a new Designated Community, we have not made significant progress in implementing Coordinated Access in our community. As a result, community organzitions were not consulted for input on completion of the CHR (Indigenous or non-indigenous). Our CAB was consulted on the CHR, which includes representation from local Indigenous organizations. | | | | | |
| 1.6 a) Does your community have a separate Indigenous CAB? | No | | | | |
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SECTION 2: COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT

| | INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT | | | | |
|-----|--|-------------------|--|--|--|
| | Governance | | | | |
| 2.1 | Is there a governance model for Coordinated Access and has a Coordinated Access lead organization(s) been identified? | Under development | | | |
| 2.2 | Is there a governance model for your HMIS and has a HMIS lead organization(s) been identified? | Not yet started | | | |
| 2.3 | Do all service providers receiving funding through the Designated Communities stream to deliver one or more projects participate in Coordinated Access? | Under development | | | |
| | Homelessness Management Information System (HMIS) | | | | |
| 2.4 | a) Does your community have an HMIS to manage individual-level data and service provider information for Coordinated Access? | Not yet started | | | |
| | b) In your community, is HIFIS the HMIS that is being used or will be used? | Yes | | | |
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| 2.5 | Has either a Data Provision Agreement been signed with Employment and Social Development Canada (ESDC) if your community is currently using HIFIS or a Data Sharing Agreement been signed with ESDC if your community is currently using an equivalent HMIS? | Not yet started | | | |
| 2.6 | Do you have a set of local agreements to manage privacy, data sharing and client consent in compliance to municipal, provincial and federal laws? | Not yet started | | | |
| 2.7 | Have you established safeguards to ensure the data collected is secured from unauthorized access? | Not yet started | | | |
| | Access Points to Sarvice | | | | |

| | ACCESS FOILIS TO SELVICE | | | | | |
|--|--|-------------------|--|--|--|--|
| 2.8 | Are access sites available in some form throughout the DC geographic area so that the Coordinated Access system serves the entire DC geographic area? | Not yet started | | | | |
| 2.9 | Are there processes in place to monitor if there is easy and equitable access to the Coordinated Access system and respond to any emerging issues, as appropriate? | Not yet started | | | | |
| 2.10 | Are there processes in place that ensure no one is denied access to service due to perceived housing or service barriers? | Not yet started | | | | |
| | Triage and Assessment | | | | | |
| 2.11 | Is the triage and assessment process documented in one or more policies/protocols, including an intake protocol for entering people into the Coordinated Access system and/or HMIS when they (re)connect with an access point? | Not yet started | | | | |
| 2.12 Is the same common assessment tool used for all population groups experiencing homelessness (for example, youth, women fleeing violence, Indigenous peoples)? | | Not yet started | | | | |
| | Vacancy Matching and Referral | | | | | |
| 2.13 | Is the vacancy matching and referral process documented in one or more policies/protocols, including how vacancies are filled from the Coordinated Access Resource Inventory according to agreed-upon prioritization and referral protocols? | Not yet started | | | | |
| 2.14 | Are all housing resources funded through the Designated Communities stream identified as part of the Coordinated Access Resource Inventory? | Under development | | | | |
| 2.15 | For each housing resource in the Coordinated Access Resource Inventory, have eligibility requirements been documented? | Not yet started | | | | |

| 2.16 For each type of housing resource in the Coordinated Access Resource Inventory, have | Not yet started |
|---|-----------------|
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| | phonization oficha, and the order in which they will be applied, been documented: | |
|------|---|-----------------|
| 2.17 | Do the vacancy matching and referral policies/protocols specify how individual choice in housing options will be respected (allowing individuals and families to reject a referral without repercussions) and do they include processes specific to dealing with vacancy referral challenges, concerns and/or disagreements (including refusals of referrals)? | Not yet started |
| 2.18 | Are vacancies from the Coordinated Access Resource Inventory filled using the list of people waiting for housing resources who are offer-ready (i.e., the unique identifier list filtered to a Priority List)? | Not yet started |

SUMMARY

The table below provides a summary of the work your community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

| Yes | Under development | Not yet started |
|-----|-------------------|-----------------|
| 0 | 3 | 15 |

SUMMARY COMMENT

2.19 Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your

community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols as approved by the governance group(s) are being implemented across the system as intended to achieve desired results.

This year, Chilliwack established the Community Advisory Board, which will help oversee some efforts related to implementing Coordinated Access in addition to the Reaching Home program more broadly. We also established a Coordinated Access Working Group with the first meeting held in March 2021. The working group is composed of Reaching Home funded agencies, BC Housing funded agencies, government representatives and community stakeholders. The working group serves as a regular community touch point to brainstorm and generate ideas on how to implement Coordinated Access in Chilliwack, including discussions around facilitating a system mapping process. Meetings will be scheduled bi-monthly going forward.

Chilliwack has encountered the same issues as other Community Entities in BC, which is the challenge of integrated the existing BC Housing HIFIS system with Reaching Home funded agencies. Chilliwack is completing Coordinated Access implementation to the best our ability, however, we recognize that this will be a significant barrier to making progress. Chilliwack is involved in the tri-lateral meetings, bi-lateral meetings and the BC13 discussions about how to find solutions amenable to all.

PUBLIC ACCESS TO RESULTS

2.20 As outlined in the Directives, communities are required to make results of the CHR publicly available. How will the public have access to the summary results of this CHR? For example, which website will be used to publish the results?

| mave access to the sufficially results of this Office for example, which website will be used to publish the results: |
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| The report will be posted to the City of Chilliwack's Homelessness Page. |
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| SECTION 3: COMMUNITY-LEVEL DATA 2020-2021 | | | | |
|---|--------------------------------|--|--|--|
| Community-Level Data Context | | | | |
| 3.1 a) Does your community use the Reaching Home definition of chronic homelessness? | No | | | |
| b) How does your community define chronic homelessness? Chilliwack's 2016 Homelessness Action Plan defines Chronic Homelessness as: People who have been homeless for a long time, often a year or more. Chronically homeless represent a small percentage of the homeless population, however, their personal struggles - mental and physical health issues, addictions, legal and justice issues, discrimination - tend to be much more severe, and costly to respond to. Chronically homeless people are much more likely to experience catastrophic health crises requiring medical intervention, and a high level of run-ins with law enforcement. | | | | |
| 3.2 Does your community update chronic homelessness status over time? | Yes | | | |
| 3.3 a) When your community asks individuals and families where they lived before they became homeless, is the "prior living situation" defined as where they were <i>immediately</i> before homelessness? | No – there could be a time gap | | | |
| b) Why is there a possible time gap? How far back could the "prior living situation" apply? This question is not specifically asked during Pit Count. Information received around prior living situations is not defined by a specific time, therefore leaving opportunity for a time gap in data. The PIT counts are conducted tri-annually (since 2004). Data is not currently housed through a community wide information system. | | | | |
| 3.4 Do you have a written policy/protocol that specifies the number of days of inactivity after which state is changed from "active" to "inactive"? | Not yet | | | |
| Stop 1 Soloct Data Source | | | | |

| | Step 1. Select Data Source | | | | | |
|--|--|---------------|------------|--|--|--|
| 3.5 | 5 Does your community currently have a unique identifier list (a List) that has the following characteristics: | | | | | |
| 3.5.1 Unduplicated information for each individual/household Not y | | | | | | |
| | 3.5.2 Contained in one document/database | | Not yet | | | |
| | 3.5.3 Includes people experiencing homelessness who are active | Not yet | | | | |
| | 3.5.4 Consent given to be on the List | | Not yet | | | |
| 3.6 | Does the List have any data that can be reported for this reporting period (i.e., April March 31, 2021)? | I 1, 2020, to | Select one | | | |
| | Step 2. Define the Data | | | | | |
| 3.7 | What is the date range for available data from the List this fiscal report? | | | | | |
| | First date in reporting period: Y | YYY-MM-DD | | | | |
| | Last date in reporting period: Y | YYY-MM-DD | | | | |
| 3.8 | a) Which household types does the List include? Select all that apply. | | | | | |
| | ☐ Single adults ☐ Unaccompanied youth ☐ Families | | | | | |
| | b) Does the List include family members like dependents, or just the head of house | ehold? | Select one | | | |
| | c) Can the List report data by unique individuals? This means that each family mer be reported separately. | nber will | Select one | | | |
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| | Step 3. Report the Data | | | | | |

3.9 Complete the Population Groups table below using the date range indicated in Question 3.7.

| a) Report the number of unique individuals (or households where not available) who: | | | | | | |
|---|--|--|---|---|--|---|
| Priority Population Groups – Mandatory Reporting | 3.9.1 Were homeless (Measures Cumulative Homelessness) | 3.9.2 Were new to homelessness (Measures Inflow) | 3.9.3 Returned to homelessness from housing (one or more times) (Measures Inflow) | 3.9.4 Returned to homelessness from transitional status (one or more times) (Measures Inflow) | 3.9.5 Returned to homelessness from unknown status (one or more times) (Measures Inflow) | 3.9.6 State changed from inactive to active (one or more times) (Measures Inflow) |
| Overall homeless | | | | | | |
| Chronically homeless | | | | | | |
| Indigenous peoples | | | | | | |
| Priority Population Groups – Mandatory Reporting | | | 3.9.7 Moved from homelessness to housing (one or more times) (Measures Outflow) | 3.9.8 Status changed from homelessness to transitional (one or more times) (Measures Outflow) | 3.9.9 Status changed from homelessness to unknown (one or more times) (Measures Outflow) | 3.9.10 State changed from active to inactive (one or more times) (Measures Outflow) |
| Overall homeless | | | | | | |
| Chronically homeless | | | | | | |
| Indigenous peoples | | | | | | |

| b) Do you wish | S | elect one | | | | |
|----------------|---|-----------|-------------------|-------------------|-------------------|-------------|
| Additional | | | 3.9.3 Returned to | 3.9.4 Returned to | 3.9.5 Returned to | 3.9.6 State |

| Groups – Optional Reporting | 3.9.1 Were homeless (Measures Cumulative Homelessness) | 3.9.2 Were new to homelessness (Measures Inflow) | homelessness from housing (one or more times) (Measures Inflow) | homelessness from transitional status (one or more times) (Measures Inflow) | nomelessness from unknown status (one or more times) (Measures Inflow) | (one or more times) (Measures Inflow) |
|---|--|--|---|---|--|---|
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Other | | | | | | |
| Additional Population Groups – Optional Reporting | | | 3.9.7 Moved from homelessness to housing (one or more times) (Measures Outflow) | 3.9.8 Status changed from homelessness to transitional (one or more times) (Measures Outflow) | 3.9.9 Status changed from homelessness to unknown (one or more times) (Measures Outflow) | 3.9.10 State changed from active to inactive (one or more times) (Measures Outflow) |
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Select one | | | | | | |
| Other | | | | | | |
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^{*(}Optional) Please insert comment here

c) Please provide the definition(s) your community uses for each Additional Population Group.
Please insert definitions here

3.10 Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated in Question 3.7.

| | Public Institutions | Transitional Housing | Permanent Housing | Unknown | Total |
|--------------|---------------------|-------------------------|----------------------|---------|-------|
| New to | | | | | 0 |
| homelessness | | | | | U |
| Returned to | | | | | 0 |
| homelessness | | | | | U |
| Total | 0 | 0 | 0 | 0 | 0 |

SECTION 4: COMMUNITY-LEVEL OUTCOMES

Your answers in Section 3 indicate that your community currently has a unique identifier list. This will be called the List in this

| secti | on. | u the List in this | | | | | | | | |
|-------|---|--------------------|--|--|--|--|--|--|--|--|
| | Step 1. Confirm List Comprehensiveness | | | | | | | | | |
| 4.1 | Is the List updated on a regular basis, monthly at minimum? | Select one | | | | | | | | |
| 4.2 | Does the List only currently include information about people experiencing chronic homelessness? | Select one | | | | | | | | |
| 4.3 | Does the List include individuals and families served through outreach to all locations (hotspots) across the community where people are living unsheltered (i.e., staying in places not meant for human habitation)? | Select one | | | | | | | | |
| 4.4 | Does the List include individuals and families across the community staying in all shelters for people experiencing homelessness (e.g., emergency shelters, hostels, hotel/motel stays paid for by a service provider)? | Select one | | | | | | | | |
| 4.5 | Does the List include individuals and families across the community staying in transitional housing? | Select one | | | | | | | | |
| 4.6 | Does the List include individuals experiencing homelessness across the community staying in institutions (e.g., jail or hospital)? (Note that if the stay exceeds your inactivity policy, their state on the List changes to inactive.) | Select one | | | | | | | | |
| 4.7 | Does the List include individuals and families across the community who are experiencing hidden homelessness? | Select one | | | | | | | | |
| 4.8 | Is the total number of people on the List served through outreach and in shelters as of March 31, 2021, higher than the number of people who were <i>unsheltered</i> or <i>in shelter</i> according to your most recent Point-in-Time (PiT) Count? | Select one | | | | | | | | |
| 4.9 | Consider your answers to Questions 4.1 to 4.8. In your opinion, does your List include all of the individuals and families experiencing homelessness in your community, as much as is possible right now? | Select one | | | | | | | | |
| | Cton 2 Define the Deta Cat | | | | | | | | | |

Step 2. Define the Data Set

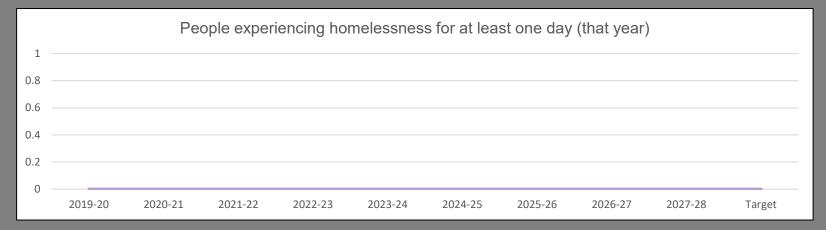
| 4.10 | This question is not applicable. The community does not need to answer it. | Select one |
|------|--|------------|
| 4.11 | Did you have the List in place on or before April 1, 2020? | Select one |
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| | Step 3. Report the Data | |

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| CU | KE | UU | ICO | MES |

4.12 - Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #1. Where applicable, add a target for 2027-28 in the far right box.

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing homelessness for at least one day (that year) | | | | | | | | | | |



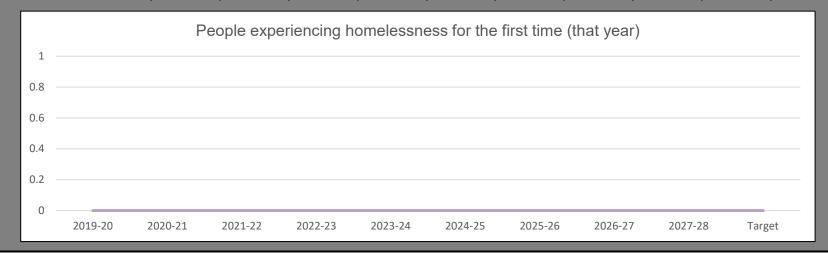
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4.13 - Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #2. Where applicable, add a target for 2027-

28 in the far right box.

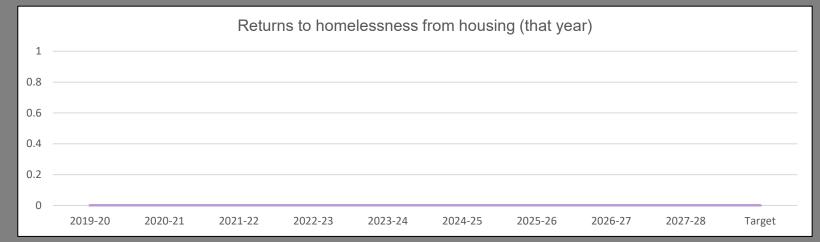
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing homelessness for the first time (that year) | | | | | | | | | | |



4.14 - Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #3. Where applicable, add a target for 2027-28 in the far right box.

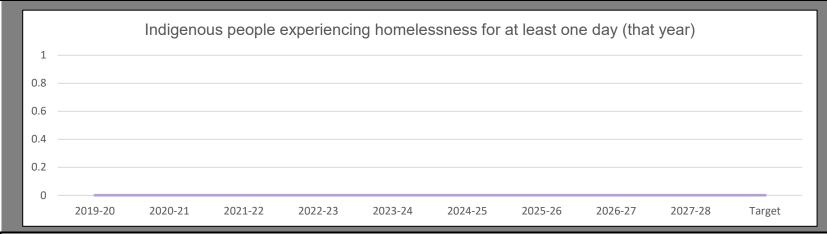
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Returns to homelessness from housing (that year) | | | | | | | | | | |



4.15 - Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #4. Where applicable, add a target for 2027-28 in the far right box.

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Indigenous peoples experiencing homelessness for at least one day (that year) | | | | | | | | | | |



4.16 - Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #5. Where applicable, add a target for 2027-28 in the far right box.

| 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|

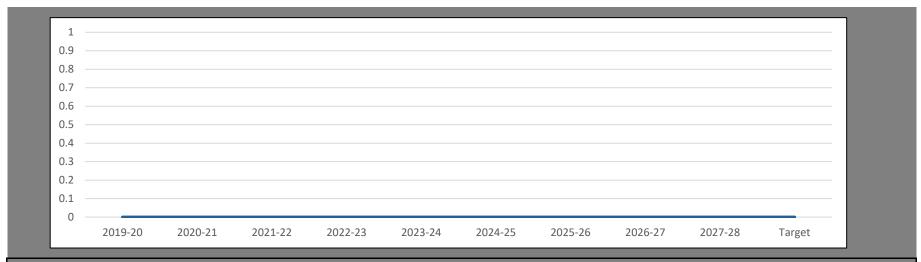
| chroni homel | ic Iessn | periencing less for at lay (that | | | | | | | | | | 0 | |
|-----------------|--------------|--|-----------|-------------|----------|-----------|-------------|------------|-----------|----------|---------|--------|--|
| | | | People | e experienc | ing chro | nic homel | lessness f | or at leas | t one day | that yea | ar) | | |
| | 1 | | | | | | | | | | | | |
| | 0.8 | | | | | | | | | | | | |
| | 0.6 | | | | | | | | | | | | |
| | 0.4 | | | | | | | | | | | | |
| | 0.2 | | | | | | | | | | | | |
| | 0 | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-2 | 24 2024 | -25 202 | 5-26 2 | 026-27 | 2027-28 | Target | |
| *Pleas | se ins | sert commo | | | | | | | | | | | |
| | | | | Additional | Outcon | nes Ident | tified by t | he Comm | nunity (O | ptional) | | | |
| (Option | onal) ome | #: population | | | | | | | | | | | |
| Addition | onal | population | group out | come. | | | | | | | | | |
| | | | | | | | | | | | | | |

| 0.9 | | | | | | | | | | | | |
|----------------------------------|-----------|-----------|---------|---------|----------|---------|---------|---------|---------|---------|--------|--|
| 0.8 - 0.7 - 0.6 - | | | | | | | | | | | | |
| 0.5 | | | | | | | | | | | | |
| 0.2 | | | | | | | | | | | | |
| 0.1 | | | | | | | | | | | | |
| 0 - | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
| *Please ins | | | 2021-22 | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
| | | | 2021-22 | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
| | | | 2021-22 | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
| *Please ins | sert comm | | 2021-22 | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
| *Please ins | sert comm | ent here* | | 2022-23 | 3 2023-2 | 24 2024 | -25 202 | 5-26 20 | 26-27 2 | 027-28 | Target | |
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| Optional) | | | | | | | | | | | |
| Outcome #: | | | | | | | | | | | |
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| Optional) Outcome #: Additional populat | | | 2021-22 | 2022-23 | 2023-24 2 | n24-25 l20 | 125-26 12 | 026-27 | 2027-28 | Target | 1 _ |

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| utcome #: dditional p | | group ou | tcome. | | | | | | | | | |
| | | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target | |
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COMMUNITY HOMELESSNESS REPORT SUMMARY

City of Chilliwack 2020 - 2021

COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

| Met | Started | Not yet started |
|-----|---------|-----------------|
| 0 | 3 | 15 |

SOMMAN I SOMMEN I

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

This year, Chilliwack established the Community Advisory Board, which will help oversee some efforts related to implementing Coordinated Access in addition to the Reaching Home program more broadly. We also established a Coordinated Access Working Group with the first meeting held in March 2021. The working group is composed of Reaching Home funded agencies, BC Housing funded agencies, government representatives and community stakeholders. The working group serves as a regular community touch point to brainstorm and generate ideas on how to implement Coordinated Access in Chilliwack, including discussions around facilitating a system mapping process. Meetings will be scheduled bi-monthly going forward.

Chilliwack has encountered the same issues as other Community Entities in BC, which is the challenge of integrated the existing BC Housing HIFIS system with Reaching Home funded agencies. Chilliwack is completing Coordinated Access implementation to the best our ability, however, we recognize that this will be a significant barrier to making progress. Chilliwack is involved in the trilateral meetings, bi-lateral meetings and the BC13 discussions about how to find solutions amenable to all.

COMMUNITY-LEVEL DATA for 2020-2021

Based on the information provided in the Community Homelessness Report, the community does not have to report

| community-level dat | a for 2020-2021 and community | level outcomes fo | or the reporting pe | eriod. | |
|------------------------|---------------------------------------|------------------------|-----------------------|------------|--|
| What is the date range | e for available data from the List fo | or this fiscal report? | • | | |
| | First date in reporting period: | | | MM-DD | |
| • | Last date in reporting period: | | YYYY-I | MM-DD | |
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| Complete the Populat | ion Groups table below using the | date range indicate | d for this fiscal rep | ort. | |
| | | | | | |
| Number of unique ind | ividuals (or households where not | available) in each | Priority Population | Group who: | |
| | | | | | |

| Priority Population Groups | Were homeless (Measures Cumulative Homelessness) | Were new to homelessness (Measures Inflow) | Returned to homelessness from housing (one or more times) (Measures Inflow) | Returned to homelessness from transitional status (one or more times) (Measures Inflow) | Returned to homelessness from unknown status (one or more times) (Measures Inflow) | State changed from inactive to active (one or more times) (Measures Inflow) |
|----------------------------------|--|--|---|---|--|--|
| Overall homeless | 0 | 0 | 0 | 0 | 0 | 0 |
| Chronically homeless | 0 | 0 | 0 | 0 | 0 | 0 |
| Indigenous peoples | 0 | 0 | 0 | 0 | 0 | 0 |
| Priority Population Groups | | | Moved from homelessness to housing (one or more times) (Measures Outflow) | Status changed from homelessness to transitional (one or more times) (Measures Outflow) | Status changed from homelessness to unknown (one or more times) (Measures Outflow) | State changed from active to inactive (one or more times) (Measures Outflow) |
| Overall homeless | | | 0 | 0 | 0 | 0 |
| Chronically homeless | | | 0 | 0 | 0 | 0 |
| Indigenous peoples | | | 0 | 0 | 0 | 0 |

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

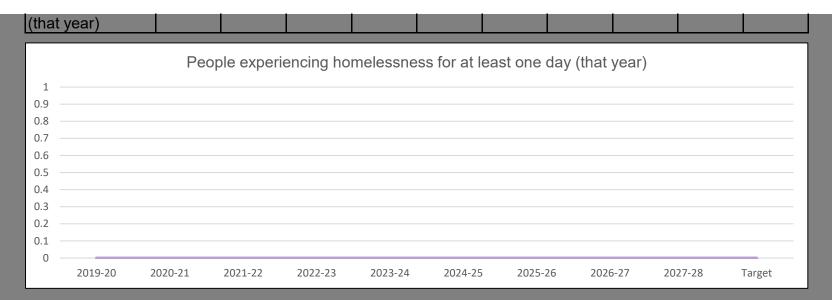
| | Public Institutions | Transitional Housing | Permanent Housing | Unknown | Total |
|---------------------|---------------------|-------------------------|----------------------|---------|-------|
| New to homelessness | 0 | 0 | 0 | 0 | 0 |

| Returned to homelessness | 0 | 0 | 0 | 0 | 0 |
|--------------------------|---|---|---|---|---|
| Total | 0 | 0 | 0 | 0 | 0 |

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

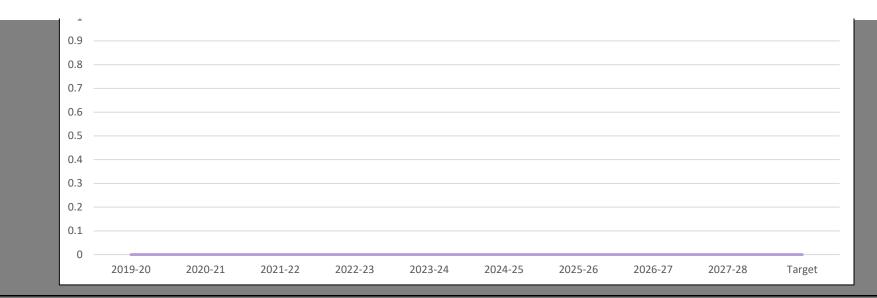
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People | | | | | | | | | | |
| experiencing | | | | | | | | | | |
| homelessness for | - | 0 | - | - | - | - | - | - | - | 0 |
| at least one day | | | | | | | | | | |



Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing homelessness for the first time (that year) | | 0 | - | - | - | - | - | - | - | 0 |

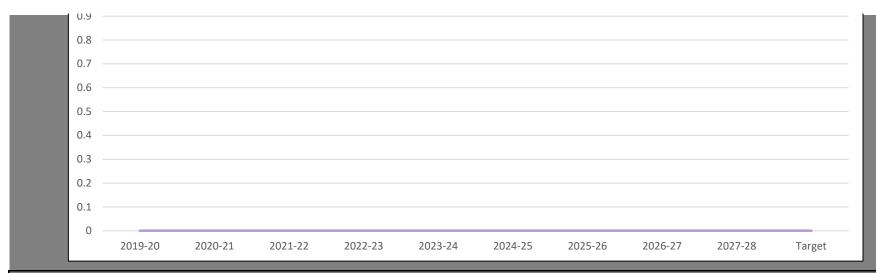
People experiencing homelessness for the first time (that year)



Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Returns to homelessness from housing (that year) | - | 0 | - | - | - | - | - | - | - | 0 |

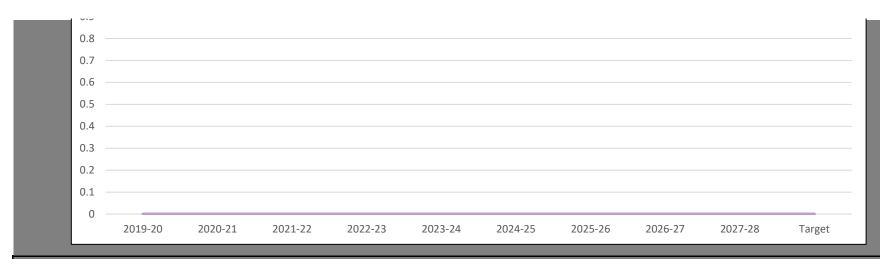
Returns to homelessness from housing (that year)



Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

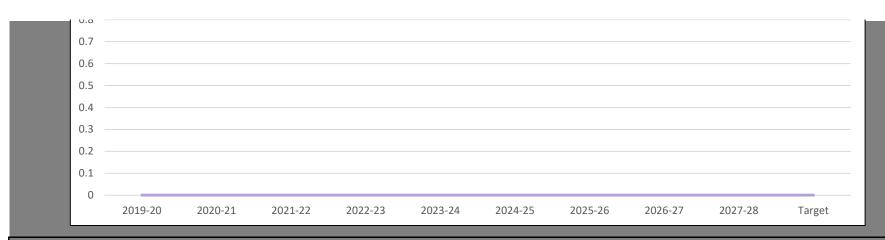
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Indigenous peoples experiencing homelessness for at least one day (that year) | - | 0 | - | - | - | - | - | - | - | 0 |

Indigenous peoples experiencing homelessness for at least one day (that year)



Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing chronic homelessness for at least one day (that year) | - | 0 | - | - | - | - | - | - | - | 0 |



Designated Community – Community Advisory Board

Note: You may list more than one name or organization for each sector. ESDC will not sell, distribute, trade or transfer your information to other government departments, businesses, institutions, organizations or individuals outside ESDC for any other purposes, unless required by law.

| Sector | | Community Advisory E | Board Member(s) | |
|--|-----------|-----------------------------|-----------------|--|
| Service Canada (Ex-Officio Member) | | | | |
| Provincial/Territorial government | | | | |
| Local/Municipal government | | | | |
| Indigenous peoples and organizations | | | | |
| Veterans Affairs Canada or veterans servi | ng | | | |
| organizations | | | | |
| Organizations serving women/families flee | eing | | | |
| violence | | | | |
| Youth and/or youth serving organizations | | | | |
| (including Child Welfare Agencies) | | | | |
| Organizations serving seniors | | | | |
| Newcomer serving organizations | | | | |
| Health organizations, including hospitals a | | | | |
| other public institutions, and organizations | | | | |
| focused on mental health and addictions | | | | |
| Individuals with lived experience of homele | essness | | | |
| Organizations serving individuals experien | cing or | | | |
| at risk of homelessness | | | | |
| Private sector | | | | |
| Landlord associations and/or the housing | sector | | | |
| Other | | | | |
| Community Advisory Board Chairs or Confirm that the above members of the Confirm Community Homelessness Report and the approve of its content. | mmunity A | Advisory Board have reviewe | | |
| Name Signature | | | Date | |
| Name Signature | | | Date | |
| Name S | Signature | | Date | |

Indigenous Homelessness - Community Advisory Board

Note: You may list more than one name or organization for each sector. ESDC will not sell, distribute, trade or transfer your information to other government departments, businesses, institutions, organizations or individuals outside ESDC for any other purposes, unless required by law.

| Sector | | Community Advisory E | Board Member(s) |
|--|-----------|-----------------------------|-----------------|
| Service Canada (Ex-Officio Member) | | | |
| Provincial/Territorial government | | | |
| Local/Municipal government | | | |
| Indigenous peoples and organizations | | | |
| Veterans Affairs Canada or veterans serv | | | |
| organizations | | | |
| Organizations serving women/families fle | eing | | |
| violence | | | |
| Youth and/or youth serving organizations | | | |
| (including Child Welfare Agencies) | | | |
| Organizations serving seniors | | | |
| Newcomer serving organizations | | | |
| Health organizations, including hospitals | | | |
| other public institutions, and organizations | S | | |
| focused on mental health and addictions | | | |
| Individuals with lived experience of home | lessness | | |
| Organizations serving individuals experiencing or | | | |
| at risk of homelessness | | | |
| Private sector | | | |
| Landlord associations and/or the housing | sector | | |
| Other | | | |
| Community Advisory Board Chairs or of affirm that the above members of the Community Homelessness Report and the approve of its content. | ommunity | Advisory Board have reviewe | |
| Name | Signature | | Date |
| Name | Signature | <u> </u> | Date |
| Name | Signature | · | Date |